

**FREE**

 **Awarding Body**  
NCFE / CACHE / TQUK

 **Course Duration**  
6 / 12 Weeks

# Team Leading Level 2

## Course Overview

Welcome to the Team Leading Level 2 course! As a team leader, your role is crucial in ensuring the success and productivity of your team. This course is designed to equip you with the essential skills and knowledge needed to lead your team effectively.

Throughout this course, you will learn about the principles of team leading, understanding the business, how to communicate work-related information, delivering excellent customer service, and resolving problems. You will also explore the importance of developing positive working relationships with your colleagues, as well as the basics of coaching and mentoring.

In addition, this course will help you understand the significance of personal development in becoming an effective team leader. By the end of this course, you will have a solid understanding of the fundamental principles of team leading, and the tools necessary to motivate and guide your team towards achieving common goals.

## What is the cost?


As a result of government funding, this qualification is currently offered at no cost. However, please note that the number of funded places can be limited. To ensure you secure your spot, we recommend booking early.

## How do learners benefit?

Taking the Team Leading Level 2 course would greatly benefit learners in a number of ways. Firstly, it would provide them with a thorough understanding of the principles of team leading and the skills necessary to lead their teams effectively. This knowledge would help them to motivate and guide their team members towards achieving common goals, improving productivity and success.

Additionally, the course would equip learners with important skills such as communication, customer service, and problem-solving, which are essential for effective leadership. Furthermore, the course offers an introduction to coaching and mentoring, which can help learners develop their team members and promote personal growth.

Ultimately, completing this course would make learners more confident, capable, and effective team leaders.

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