

Warehousing and Storage



success.



speed.



support.

Course Overview

This course is designed to help learners understand how to process orders for dispatch and understand the purpose of a stock check.

Business Benefits

- Gives assurance that employees are well-trained
- Creates a more motivated and engaged workforce
- Gives employees a high standard of learning
- Furthers personal and professional development

What is the cost?

Due to the availability of government funding, this qualification is available at no cost. Funded places are limited so please book early to secure your place.

Learner Benefits

- Achieve a nationally recognised level 2 qualification
- Furthers personal and professional development
- No need to formally attend college
- Learn in your own time
- Access to sector-expert assessors throughout the course

Course Duration

8 - 12 Weeks

Awarding Body

NCFE / CACHE / TQUK

Course Content

The HSE reports that lifting, handling and carrying accounts for 19% of non-fatal injuries in the workplace. That is nearly a quarter of injuries, making it vital that manual handling safety is improved, particularly in environments such as warehouses where manual handling and the moving of heavy goods occurs daily.

This course will equip you with a detailed understanding of a variety of warehouse processes, including manual handling, stock checks, processing orders, storage and packaging of goods and assembling for dispatch. You will also look in detail at the customer service process and how it can impact an organisation.

This course is split into four manageable units:

Unit 1: Health and safety requirements in a warehousing environment

Unit 2: Understand the principles of warehousing goods

Unit 3: Understand the process of stock checking and preparing goods for dispatch

Unit 4: The importance of customer service in a warehousing environment.